

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL
BUILDING CONTROL QUESTIONNAIRE

Architects & Surveyors

1. How convenient are site inspections arranged?

Very convenient	<input type="checkbox"/>	Fairly convenient	<input type="checkbox"/>
Fairly inconvenient	<input type="checkbox"/>	Very inconvenient	<input type="checkbox"/>

2. How promptly or slowly are your requests for site inspections attended to?

Very promptly	<input type="checkbox"/>	Fairly promptly	<input type="checkbox"/>
Fairly slowly	<input type="checkbox"/>	Very slowly	<input type="checkbox"/>

3. How easy or difficult do you find Officers are to contact by telephone?

Very easy	<input type="checkbox"/>	Fairly easy	<input type="checkbox"/>
Fairly difficult	<input type="checkbox"/>	Very difficult	<input type="checkbox"/>

4. In dealing with your queries on site, would you agree or disagree that the Building Control Officer is?

Helpful

Strongly agree	<input type="checkbox"/>	Tend to agree	<input type="checkbox"/>
Tend to disagree	<input type="checkbox"/>	Strongly disagree	<input type="checkbox"/>

Reasonable

Strongly agree	<input type="checkbox"/>	Tend to agree	<input type="checkbox"/>
Tend to disagree	<input type="checkbox"/>	Strongly disagree	<input type="checkbox"/>

5. Do you think the Building Inspector calls to see the work?

Not often enough	<input type="checkbox"/>	About right	<input type="checkbox"/>
Too often	<input type="checkbox"/>		

6. How easy or difficult do you find the office to contact by telephone?

Very Easy Fairly easy

Fairly difficult Very difficult

7. Overall, how good or poor do you rate the service?

Very good Fairly good

Fairly poor Very poor

8. Overall, how satisfied or dissatisfied are you with the service?

Very satisfied Fairly satisfied

Fairly dissatisfied Very dissatisfied

9. Please write any further comments or suggestions below

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Please return this questionnaire in the prepaid envelope or Fax both sides to
01639 764129

Thank you for your cooperation.