

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL
BUILDING CONTROL QUESTIONNAIRE

SMALL WORKS – BUILDERS

1. How convenient are site inspections arranged?

Very convenient	<input type="checkbox"/>	Fairly convenient	<input type="checkbox"/>
Fairly inconvenient	<input type="checkbox"/>	Very inconvenient	<input type="checkbox"/>

2. How promptly or slowly are your requests for site inspections attended to?

Very promptly	<input type="checkbox"/>	Fairly promptly	<input type="checkbox"/>
Fairly slowly	<input type="checkbox"/>	Very slowly	<input type="checkbox"/>

3. How easy or difficult do you find Officers are to contact by telephone

Very easy	<input type="checkbox"/>	Fairly easy	<input type="checkbox"/>
Fairly difficult	<input type="checkbox"/>	Very difficult	<input type="checkbox"/>

4. In dealing with your queries on site, would you agree or disagree that the Building Control Officer is?

Helpful

Strongly agree	<input type="checkbox"/>	Tend to agree	<input type="checkbox"/>
Tend to disagree	<input type="checkbox"/>	Strongly disagree	<input type="checkbox"/>

Reasonable

Strongly agree	<input type="checkbox"/>	Tend to agree	<input type="checkbox"/>
Tend to disagree	<input type="checkbox"/>	Strongly disagree	<input type="checkbox"/>

5. Do you think the Building Inspector calls to see the work?

Not often enough	<input type="checkbox"/>	About right	<input type="checkbox"/>
Too often	<input type="checkbox"/>		

6. How easy or difficult do you find the office to contact by telephone?

Very Easy	<input type="checkbox"/>	Fairly easy	<input type="checkbox"/>
Fairly difficult	<input type="checkbox"/>	Very difficult	<input type="checkbox"/>

7. Overall, how good or poor do you rate the service?

Very good	<input type="checkbox"/>	Fairly good	<input type="checkbox"/>
Fairly poor	<input type="checkbox"/>	Very poor	<input type="checkbox"/>

8. Overall, how satisfied or dissatisfied are you with the service?

Very satisfied	<input type="checkbox"/>	Fairly satisfied	<input type="checkbox"/>
Fairly dissatisfied	<input type="checkbox"/>	Very dissatisfied	<input type="checkbox"/>

9. Please write any further comments or suggestions below

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Please return this questionnaire in the prepaid envelope or Fax both sides to
01639 764129

Thank you for your cooperation.