



# *Learning for Life*



Confidence



Qualifications



Opportunities



Advice

*A guide to  
support, advice  
and financial  
help for learning  
and work*



**Ever thought that learning wasn't for you?**

**Every year 1,000's of people in Neath Port Talbot think exactly the same.  
Some people know they need new skills but don't know where to begin.**

*If you want to get back into learning to get the.....*

- **Skills**
- **Qualifications**
- **Confidence**

*that will help to*

- **Get back into work**
- **Get a better job**
- **Help with a volunteer group**
- **Go on to more learning**

*.....then this directory will help to*

**The contacts throughout this directory will be able to help you with the answers and give you the first steps you need to start you on your journey. They can also give you advice on any issues that may affect you day to day i.e. family or financial problems.**

**Remember Learning's for Life**

**It's never too late to start – so start now!**

### *Rhian's Story*

*“I had low confidence, very low self esteem, I'd hit rock bottom and I didn't know where the hell I was going”*

*“The first step back into adult education was through Port Talbot Women's Aid. They told me all about the different courses going on, one in particular which interested me was childcare. I went along to it and I found that it was for me. When I finished my NVQ level 2 Childcare course I felt on top of the world, especially considering I had no qualifications at all being a single mother so it was onwards and up.*

*I'm on NVQ level 3 Childcare and then would like to take a counselling course to be able to counsel children who have been through domestic violence. Without the support I received from my tutor and staff at the Local Action Centre, I wouldn't have been able to come to college and develop.*

*I'd like to say to other people who have been in a similar situation, don't be frightened, if I can do it, you can do it.”*

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# Your Family

## Age Concern

- **What can we help you with?**

Our information line provides advice on benefits, home help, health, housing etc. to:

- Older people
- Relatives and friends of older people
- Professionals and carers

- **Contact Details**

0800 00 99 66  
www.ageconcern.org.uk

## Alzheimer's Society

- **What can we help you with?**

Support and advice for carers, quality day and home care, financial help to families in need

- **Contact Details**

01639 862879  
0845 300 0336  
www.alzheimers.org.uk

## Citizens Advice Bureau

- **What can we help you with?**

Advice and information to help people with advice on a range of subjects including debt, benefits, housing, legal matters, employment, immigration and consumer issues

- **Contact Details**

Neath Bureau: 01639 637041  
Port Talbot Bureau: 01639 895057  
www.citizensadvice.org.uk  
www.learningpool.org/about/partners.asp  
(also see *Your Money and Your Learning*)

## Caer Las Cymru

- **What can we help you with?**

Information and advice on housing, welfare, health and education, along with support to help build confidence and self esteem

- **Contact Details**

01639 898333  
www.caerlas.org.uk  
www.learningpool.org/about/partners.asp  
(also see *Your Money and Your Learning*)

## Canllaw Online

- **What can we help you with?**

Offering young people the opportunity to access information and advice on a range of issues including money, family, health, learning and employment

- **Contact Details**

www.canllaw-online.com  
(also see *Your Money and Your Learning*)

## Carer's Service

- **What can we help you with?**

Information and advice to make sure carers know about their rights and the help available to them, including financial and practical help

- **Contact Details**

01639 644446/642266  
(also see *Your Money*)

## ChildLine

- **What can we help you with?**

Comfort, advice and protection for children and young people (up to the age of 18) who may feel they have nowhere else to turn. Help on a range of problems including abuse (both sexual and physical), bullying, serious family tensions, worries about friends' welfare and teenage pregnancy.

- **Contact Details**

24 hour free helpline: 0800 1111  
www.childline.org.uk

## Clic

- **What can we help you with?**

Advice service for young people, 11-25 yrs old, covering issues including money, family, health, learning and employment

- **Contact Details**

www.cliconline.co.uk  
(also see *Your Money and Your Learning*)

## **Connect 141:121**

- **What can we help you with?**

Confidential helpline for young people aged 11 – 25

- **Contact Details**

0800 141 121

## **Crossroads**

- **What can we help you with?**

Respite care and general support for carers of all ages including social activities, a Day Centre and Youth Club

- **Contact Details**

01792 846351

## **Directgov**

- **What can we help you with?**

A list of public services all in one place, covering issues including money, family, health, learning and employment

- **Contact Details**

[www.direct.gov.uk](http://www.direct.gov.uk)

(also see *Your Money and Your Learning*)

## **Domestic Abuse Unit**

[South Wales Police]

- **What can we help you with?**

Confidential support and information line for men, women and children

- **Contact Details**

01639 640248

(also see *M.A.L.E., Safer Neath Port Talbot Partnership and Women's Aid*)

## **Early Years Childcare Development Partnership (EYCDP)**

- **What can we help you with?**

Information and advice on childcare providers throughout Neath Port Talbot plus advice for people who want to work in Early Years and Childcare

- **Contact Details**

01792 865914

[www.npteydcp.org.uk](http://www.npteydcp.org.uk)

## **Genesis**

- **What can we help you with?**

Help for parents with childcare costs to enter training or work. Also support for certain course costs or course related equipment

- **Contact Details**

01639 873023

(also see *Your Learning*)

## **Gingerbread Wales**

- **What can we help you with?**

Confidential advice for lone parents for a range of queries, from benefits to just listening

- **Contact Details**

02920 471900

[www.gingerbread.org.uk](http://www.gingerbread.org.uk)

(also see *Your Money*)

## **Hafal**

- **What can we help you with?**

Support for people and their families affected by long-term mental health illness

- **Contact Details**

01639 899122

[www.hafal.org](http://www.hafal.org)

## **Hideout**

- **What can we help you with?**

Informal setting for young people, aged 11 – 21 years old, to hang out and socialise. Offering access to computers, information and advice on nutrition, fitness, sexual health, relationships etc.

- **Contact Details**

01639 897003

## **In4txt**

- **What can we help you with?**

Free SMS texting system offering information to young people on what's going on in Neath Port Talbot, including education, employment

- **Contact Details**

[www.npt.gov.uk/in4txt](http://www.npt.gov.uk/in4txt)

(also see *Your Money and Your Learning*)

## **John Grooms**

- **What can we help you with?**

Lifestyles project to help and support adults with a disability through social, leisure and education activities

- **Contact Details**

01792 816680

(also see *Your Learning*)

## **Local Aid – Buddies Project**

- **What can we help you with?**

Help and advice to families of young people with severe learning difficulties and challenging behaviour

- **Contact Details**

01792 515050

## **M.A.L.E.**

(Men's Advice Line and Enquiries)

- **What can we help you with?**

Confidential help and advice for male victims of domestic violence in a heterosexual, gay, bisexual or transgender relationship

- **Contact Details**

0845 064 6800

(also see *Domestic Abuse Unit*)

## **Mencap Cymru**

- **What can we help you with?**

Advice and support for people with a learning disability, and their families and carers

- **Contact Details**

02920 747488

[www.mencap.org.uk](http://www.mencap.org.uk)

## **MIND**

(National Association for Mental Health)

- **What can we help you with?**

Confidential advice, support and help on a range of mental health issues

- **Contact Details**

01639 653510

National Helpline: 0845 766 0163

[www.mind.org.uk](http://www.mind.org.uk)

## **Minority Ethnic Women's Network (MEWN)**

- **What can we help you with?**

Advice, support and training

- **Contact Details**

01792 467722

[www.mewn-cymru.org.uk](http://www.mewn-cymru.org.uk)

(also see *Your Learning*)

## **National Autistic Society**

- **What can we help you with?**

The Society exists to champion the rights and interests of all people with autism and to ensure that they and their families receive quality services appropriate to their needs

- **Contact Details**

0845 070 4004

[www.nas.org.uk](http://www.nas.org.uk)

## **NHS Direct**

- **What can we help you with?**

24 hour helpline for all medical problems

- **Contact Details**

0845 46 47

[www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)

## **NSPCC**

- **What can we help you with?**

The NSPCC Child Protection Helpline offers a free, confidential advice and support to anyone concerned about the welfare of a child

- **Contact Details**

24 hour/7 days a week freephone helpline:

0808 800 5000

[www.nspcc.org.uk](http://www.nspcc.org.uk)

## **Parent Network**

- **What can we help you with?**

Support and Advice for Parents

- **Contact Details**

01639 620771 / 0791 3941 211

[www.theparentnetwork.npt.org.uk](http://www.theparentnetwork.npt.org.uk)

## **People First Neath Port Talbot**

- **What can we help you with?**

Information and advocacy run by, and for, people with learning disabilities

- **Contact Details**

01639 646222

## **Progress to Work**

- **What can we help you with?**

Support and advice for anyone who may have had problems with drugs misuse including housing and benefit issues, training and work, money management and confidence building

- **Contact Details**

01792 472184

(also see *Your Money and Your Learning*)

## **Relatives and Residents Association**

- **What can we help you with?**

Advice and support for people with a relative in a residential nursing home

- **Contact Details**

0207 3598136

[www.relres.org](http://www.relres.org)

## **Safer Neath Port Talbot Partnership**

- **What can we help you with?**

All issues of community safety including Domestic Violence, Anti-social behaviour and youth issues

- **Contact Details**

01639 889163

Anti-social Team Helpline: 01639 889709

(also see *Domestic Abuse Unit, M.A.L.E, and Women's Aid*)

## **Samaritans**

- **What can we help you with?**

Confidential, emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide

- **Contact Details**

08457 909 090 (24 hour service)

[www.samaritans.org](http://www.samaritans.org)

## **Sensory Support Team**

- **What can we help you with?**

Support for the blind, visually impaired people and those who are deaf or hard of hearing

- **Contact Details**

01792 325430

(also see *Your Learning*)

## **Shelter Cymru**

- **What can we help you with?**

Support and advice on housing rights and housing law

- **Contact Details**

0808 800 4444

[www.sheltercymru.org.uk](http://www.sheltercymru.org.uk)

## **Social Services**

### **(Children and Families)**

- **What can we help you with?**

Support and practical help for children in need and their families

- **Contact Details**

01639 765500

[www.npt.gov.uk/socialservices](http://www.npt.gov.uk/socialservices)

## **Social Services**

### **(Elderly and Disabled)**

- **What can we help you with?**

Help and advice for the elderly, disabled or people who are carers

- **Contact Details**

01639 765500 (Port Talbot and Afan Valley)

01639 764447 (Neath, Neath/Dulais/Upper Swansea/Amman Valleys, Skewen, Pontardawe)

[www.npt.gov.uk/socialservices](http://www.npt.gov.uk/socialservices)

## **SNAP Cymru**

- **What can we help you with?**

Information and support for people, and their families, with special education needs

- **Contact Details**

01639 632192

[www.snapcymru.org](http://www.snapcymru.org)

## **SNAC (Special Needs Activity Centre)**

- **What can we help you with?**

Soft play and multi-sensory room to provide social activities for children with special needs and parent and sibling support

- **Contact Details**

01639 899666  
www.snacwales.org.uk

## **Tenant Support Scheme**

(Neath Port Talbot County Borough Council)

- **What can we help you with?**

Support for local authority tenants with any of the following needs: Potentially homeless, fleeing domestic violence, drug and/or alcohol misuse, mental health, rent arrears

- **Contact Details**

01639 764373  
www.npt.gov.uk/housing

## **Victim Support**

- **What can we help you with?**

Free and confidential support for people affected by crime whether or not you report it to the police

- **Contact Details**

01639 639179  
National Support Line: 0845 3030 900  
www.victimsupport.org

## **Women's Aid**

- **What can we help you with?**

Support and information service for women, children and men who have or are experiencing abuse at the hands of someone close to them.

- **Contact Details**

0808 80 10 800 (24 hour freephone)  
www.womensaid.org.uk  
(also see *Domestic Abuse Unit and Safer Neath Port Talbot Partnership*)

## ***Stephen's Story***

***“It’s funny” says Stephen, “My son is 15 years old and can’t wait to leave studying, while I’m 45years old and want to continue studying!, I feel like I’ve been given a second chance”.***

After leaving school at 16yrs Stephen always regretted missing out on the opportunity to continue studying. Being off work with illness, he decided to upgrade his computer skills.

***“I had been toying with the idea of going to Neath Port Talbot College but after seeing a flyer advertising courses in the Skewen Local Action Centre I felt more comfortable starting there first”.***

Stephen progressed through several computing classes including IT GCSE in Skewen and then gained enough confidence to join a full-time course at the College. Stephen’s long term goal is to gain employment working with Computers, especially the maintenance side and earn a good salary to support his family by working in a job he enjoys.

# Your Money

## Caer Las Cymru

- **What can we help you with?**

Information and advice on housing, welfare, health and education, along with support to help build confidence and self esteem

- **Contact Details**

01639 898333  
www.caerlas.org.uk  
www.learningpool.org/about/partners.asp  
(also see *Your Family and Your Learning*)

## Canllaw Online

- **What can we help you with?**

Offering young people the opportunity to access information and advice on a range of issues including money, family, health, learning and employment

- **Contact Details**

www.canllaw-online.com  
(also see *Your Family and Your Learning*)

## Community Legal Services

- **What can we help you with?**

High-quality legal information to help you with your legal problems, including if you qualify for Legal Aid

- **Contact Details**

0845 345 4345  
www.clsdirect.org.uk

## Citizens Advice Bureau

- **What can we help you with?**

Advice and information to help people with legal, money and other problems

- **Contact Details**

Neath - 01639 637041  
Port Talbot – 01639 895057  
www.citizensadvice.org.uk  
(also see *Your Family*)

## Clic

- **What can we help you with?**

Advice service for young people, 11-25 yrs old,

covering issues including money, family, health, learning and employment

- **Contact Details**

www.cliconline.co.uk  
(Also see *Your Family and Your Learning*)

## Directgov

- **What can we help you with?**

Provides a list of public services all in one place, covering issues including money, family, health, learning and employment

- **Contact Details**

www.direct.gov.uk  
(also see *Your Family and Your Learning*)

## Gingerbread Wales

- **What can we help you with?**

Confidential advice for lone parents for a range of queries, from benefits to just listening

- **Contact Details**

02920 471900  
www.gingerbread.org.uk  
(also see *Your Family*)

## In4txt

- **What can we help you with?**

Free SMS texting system offering information to young people on what's going on in Neath Port Talbot, including education, employment

- **Contact Details**

www.npt.gov.uk/in4txt  
(also see *Your Family and Your Learning*)

## Job Centre Plus

- **What can we help you with?**

Help and advice on benefits and better off calculations

- **Contact Details**

01639 664400/664498  
www.jobcentreplus.gov.uk  
(also see *Your Learning*)

• What can we help you with?

Community based safe savings, loans and general financial advice

• Contact Details

01639 632100

• What can we help you with?

Support and advice for anyone who may have had problems with drugs misuse including housing and benefit issues, training and work, money management and confidence building

• Contact Details

01792 472184

(also see *Your Family and Your Learning*)

## ***Beverley's Story***

*“I'd had my third baby and I had to finish work, I was a full time mum and housewife and I felt it wasn't enough.”*

*“I decided to go into adult education because I had 3 children, I was at home and I needed to get out learn, make new friends, and have a wider outlook on life instead being a full time housewife. I couldn't go back to work, because I couldn't afford the child care costs.”*

Beverly enrolled on a free Return to Learn course at DOVE and also had help with childcare costs while she studied. *“Childcare, everything was funded, so I was able to come along and try to educate myself. ....maybe in two or three years time when my confidence is gained much more, I'm hoping, perhaps, do a part time degree and go from there. Adult education has made me more confident, much more forthcoming, broadened my views.”*

*“I would say to anyone out there to just try it, you've got nothing to lose.”*

# Your Learning

## Aberdulais Local Action Centre

- **What can we help you with?**

A community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work

- **Contact Details**

01639 635210  
[www.learningpool.org/learning/centres.asp](http://www.learningpool.org/learning/centres.asp)

## Amman Valley Local Action Centre

(Amman Valley Enterprise)

- **What can we help you with?**

A community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services including childcare plus guidance and advice on learning for work

- **Contact Details**

01269 826267  
[www.ammanvalleyenterprise.co.uk](http://www.ammanvalleyenterprise.co.uk)  
[www.learningpool.org/learning/centres.asp](http://www.learningpool.org/learning/centres.asp)

## Baglan Local Action Centre

- **What can we help you with?**

A community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work

- **Contact Details**

01639 813477  
[www.learningpool.org/learning/centres.asp](http://www.learningpool.org/learning/centres.asp)

## Basic Skills Agency

- **What can we help you with?**

Free courses to help improve your English, Maths and basic IT for work, learning or helping your child with homework. Help is available for reading, spelling, filling in forms, numbers, using a calculator, writing letters, spelling and punctuation.

- **Contact Details**

01639 648051  
[www.basic-skills.co.uk](http://www.basic-skills.co.uk)

## Broker Cymru

- **What can we help you with?**

Support, advice and funding to help people, on incapacity benefits, to get back into work

- **Contact Details**

Neath: 07717150741  
Port Talbot: 07891682710

## Business Connect

- **What can we help you with?**

Business start-up, training, financial advice etc.

- **Contact Details**

01792 817575  
[www.bcnpt.co.uk](http://www.bcnpt.co.uk)  
[www.learningpool.org/about/partners.asp](http://www.learningpool.org/about/partners.asp)

## Business Eye

- **What can we help you with?**

Information service for answers to your business questions, whether you are an established business or just starting off

- **Contact Details**

0845 796 9798  
[www.businessseye.org.uk](http://www.businessseye.org.uk)

## Caer Las Cymru

- **What can we help you with?**

Information and advice on housing, welfare, health and education, along with support to help build confidence and self esteem

- **Contact Details**

01639 898333  
[www.caerlas.org.uk](http://www.caerlas.org.uk)  
[www.learningpool.org/about/partners.asp](http://www.learningpool.org/about/partners.asp)  
(also see *Your Family and Your Money*)

## Canllaw Online

- **What can we help you with?**

Offering young people the opportunity to access information and advice on a range of issues including money, family, health, learning and employment

- **Contact Details**

[www.canllaw-online.com](http://www.canllaw-online.com)  
(also see *Your Family and Your Money*)

## Careers Wales West

- **What can we help you with?**

Educational and employment advice including CV writing, interview skills and career ideas

- **Contact Details**

01639 636391  
[www.careerswales.com](http://www.careerswales.com)  
[www.learningpool.org/about/partners.asp](http://www.learningpool.org/about/partners.asp)

## Chwarae Teg

- **What can we help you with?**

Careers and business start up advice for women

- **Contact Details**

01269 845155  
[www.chwaraeteg.com](http://www.chwaraeteg.com)

## Clic

- **What can we help you with?**

Advice service for young people, 11-25 yrs old, covering issues including money, family, health, learning and employment

- **Contact Details**

[www.cliconline.co.uk](http://www.cliconline.co.uk)  
(also see *Your Family and Your Money*)

## Communities First

- **What can we help you with?**

Access to information on local Communities First areas and how learners can become more involved in their community

- **Contact Details**

01639 873033  
[www.npt.gov.uk/communitiesfirst](http://www.npt.gov.uk/communitiesfirst)

## Department of Adult Continuing Education

(DACE – Swansea University)

- **What can we help you with?**

Delivering courses at its main Swansea campus and in local communities. You can study all levels from introductory ‘taster’ courses through to postgraduate, at your own pace and at times to suit you.

- **Contact Details**

01792 295786  
[www.swan.ac.uk/dace](http://www.swan.ac.uk/dace)  
[www.learningpool.org/about/partners.asp](http://www.learningpool.org/about/partners.asp)

## Directgov

- **What can we help you with?**

Provides a list of public services all in one place, covering issues including money, family, health, learning and employment

- **Contact Details**

[www.direct.gov.uk](http://www.direct.gov.uk)  
(also see *Your Family and Your Money*)

## Dulais Valley Local Action Centre

(DOVE Workshop)

- **What can we help you with?**

A community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services including childcare and a café, plus guidance and advice on learning for work.

- **Contact Details**

01639 700024  
[www.doveworkshop.org](http://www.doveworkshop.org)  
[www.learningpool.org/learning/centres.asp](http://www.learningpool.org/learning/centres.asp)

## Genesis

- **What can we help you with?**

Help for parents with childcare costs to enter training or work. Also support for certain course costs or course related equipment

- **Contact Details**

01639 873023  
(also see *Your Family*)

## In4txt

- **What can we help you with?**

Free SMS texting system offering information to young people on what’s going on in Neath Port Talbot, including education, employment

- **Contact Details**

[www.npt.gov.uk/in4txt](http://www.npt.gov.uk/in4txt)  
(also see *Your Family and Your Money*)

## **Job Centre Plus**

- **What can we help you with?**

Help and advice on job hunting and benefits and better off calculations

- **Contact Details**

01639 664400/664498  
www.jobcentreplus.gov.uk  
(also see *Your Money*)

## **John Grooms**

- **What can we help you with?**

Lifestyles project to help and support adults with a disability through social, leisure and education activities

- **Contact Details**

01792 816680  
(also see *Your Family*)

## **Learndirect**

- **What can we help you with?**

Advice and information on a range of courses for you, your business and your employees

- **Contact Details**

0800 100 900  
www.learndirect.co.uk

## **Lower Afan Valley Local Action Centre**

(Cwmafan)

- **What can we help you with?**

A community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work.

- **Contact Details**

01639 898581  
www.learningpool.org/learning/centres.asp

## **Neath Local Action Centre**

(Queen Street)

- **What can we help you with?**

Based in Neath Town Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work

- **Contact Details**

01639 648110  
www.nptc.ac.uk

www.learningpool.org/learning/centres.asp  
(also see *Neath Port Talbot College*)

## **Neath Local Action Centre**

(Neath YMCA)

- **What can we help you with?**

A community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services including a fitness centre and youth club, plus guidance and advice on learning for work.

- **Contact Details**

01639 769315  
www.learningpool.org/learning/centres.asp

## **Neath Port Talbot College**

- **What can we help you with?**

A further Education College providing a wide range of full, part time and Higher Education Courses. Impartial advice and guidance for learners and potential learners.

- **Contact Details**

Afan Campus: 01639 648200  
Neath Campus: 01639 648000  
www.nptc.ac.uk  
www.learningpool.org/about/partners.asp  
(also see *Neath Port Talbot College Learner Services, Pathways Training, Pontardawe College, Queen Street Centre*)

## **Neath Port Talbot Adult Guidance Team**

- **What can we help you with?**

One to one guidance support for adults to discuss career changes/choices, training courses and qualifications

- **Contact Details**

01639 898581

## **Neath Port Talbot College Learner Services**

- **What can we help you with?**

Help and advice on a variety of issues including finance for learning, welfare issues, careers advice, work experience issues and personal problems. Bilingual and out of hours service available on request.

- **Contact Details**

01639 648404  
www.nptc.ac.uk  
(also see *Neath Port Talbot College*)

## **Neath Port Talbot Council for Voluntary Service (CVS)**

- **What can we help you with?**  
A range of advice and support on volunteering opportunities and community involvement
- **Contact Details**  
01639 631387  
[www.nptcvcs.co.uk](http://www.nptcvcs.co.uk)  
[www.learningpool.org/about/partners.asp](http://www.learningpool.org/about/partners.asp)

## **Neath Port Talbot Library and Information Services**

- **What can we help you with?**  
Providing something for everyone, books, information, music, films, and computers with free access to the Internet and other online services
- **Contact Details**  
Neath: 01639 635017  
Port Talbot: 01639 763431  
[www.neath-porttalbot.gov.uk/libraries](http://www.neath-porttalbot.gov.uk/libraries)  
[www.learningpool.org/about/partners.asp](http://www.learningpool.org/about/partners.asp)

## **Neath Port Talbot Lifelong Learning Service**

- **What can we help you with?**  
Providing a full range of Adult Education Courses, with over 100 different titles available, in 400+ courses at 80 centres throughout the County Borough. Everything from Aromatherapy to Word Processing, from British Sign Language to Wood Sculpture, from Chinese Cookery to Welsh for Adults.
- **Contact Details**  
01639 898581  
[www.npt.gov.uk/lifelonglearning](http://www.npt.gov.uk/lifelonglearning)  
[www.learningpool.org/about/partners.asp](http://www.learningpool.org/about/partners.asp)

## **Neath Port Talbot Youth Service**

- **What can we help you with?**  
We provide individual and group support for young people aged 11-25
- **Contact Details**  
01639 861900  
[www.npt.gov.uk](http://www.npt.gov.uk)

## **Neath Port Talbot County Borough Council Student Support Section**

- **What can we help you with?**  
Information and advice on financial support available to 6th form, Further and Higher Education students, including course fees and student loans
- **Contact Details**  
01639 763580/763579  
[www.npt.gov.uk](http://www.npt.gov.uk)

## **Neath Valley Local Action Centre (Glynneath Training Centre)**

- **What can we help you with?**  
A community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services including childcare and a café, plus guidance and advice on learning for work.
- **Contact Details**  
01639 721772  
[www.glynneathtc.org.uk](http://www.glynneathtc.org.uk)  
[www.learningpool.org/learning/centres.asp](http://www.learningpool.org/learning/centres.asp)

## **Open University**

- **What can we help you with?**  
Advice and information for adults interested in returning to study
- **Contact Details**  
0292 0665636  
Website: [www.open.ac.uk](http://www.open.ac.uk)

## **Pathways Training**

- **What can we help you with?**  
Work based learning giving people the chance to experience real jobs, gain job specific qualifications while earning money. Opportunities vary depending on the programme but the most typical routes are Business Administration, Health and Social Care, Construction, Motor Vehicle and many others.
- **Contact Details**  
01639 648064  
[www.nptc.ac.uk](http://www.nptc.ac.uk)  
(also see *Neath Port Talbot College*)

## **Pontardawe Local Action Centre**

- **What can we help you with?**

A community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work

- **Contact Details**

01639 648100  
www.nptc.ac.uk  
www.learningpool.org/learning/centres.asp  
(also see *Neath Port Talbot College*)

## **Prime Cymru**

- **What can we help you with?**

Support and advice for people over 50 years old wishing to set up their own business

- **Contact Details**

0845 601 8963

## **Progress to Work**

- **What can we help you with?**

Support and advice for anyone who may have had problems with drugs misuse including housing and benefit issues, training and work, money management and confidence building

- **Contact Details**

01792 472184  
(also see *Your Family and Your Money*)

## **Sandfields Local Action Centre**

- **What can we help you with?**

A Community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work.

- **Contact Details**

01639 888586  
www.learningpool.org/learning/centres.asp

## **Shaw Trust**

- **What can we help you with?**

We provide training and work opportunities for people who are disadvantaged in the labour market due to disability, ill health or other social circumstances.

- **Contact Details**

01792 321006

www.shaw-trust.org.uk  
www.learningpool.org/about/partners.asp

## **Skewen Local Action Centre**

- **What can we help you with?**

A Community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work.

- **Contact Details**

01792 816295  
www.learningpool.org/learning/centres.asp

## **Swansea Valley Local Action Centre**

(Ystalyfera Development Trust)

- **What can we help you with?**

A Community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work.

- **Contact Details**

01639 843965  
www.ystalyfera.org  
www.learningpool.org/learning/centres.asp

## **Taibach Local Action Centre**

- **What can we help you with?**

A Community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services including parent and toddler group and café, plus guidance and advice on learning for work.

- **Contact Details**

01639 882104  
www.learningpool.org/learning/centres.asp

## **Upper Afan Valley Local Action Centre**

(Cymer Afan)

- **What can we help you with?**

A Community based Centre, with internet access, fully equipped IT suite, providing a range of courses, facilities and services plus guidance and advice on learning for work.

- **Contact Details**

01639 851959  
www.learningpool.org/learning/centres.asp

## Wales Learning Disability Help Line

- **What can we help you with?**

Providing support and information on a wide range of issues that affect people with a learning disability and their families and carers across Wales. The Helpline gives you direct access to the Mencap Cymru Independent Support and Information Service.

- **Contact Details**

0808 800 300 (free phone)  
www.mencap.org.uk

## Want 2 Work

- **What can we help you with?**

Providing people, from specific wards of Neath Port Talbot, with funding for training, assistance with job search and help getting back to work e.g. clothes, fares, tools, etc.

- **Contact Details**

0800 328 6370

## WEA (Worker's Educational Association)

- **What can we help you with?**

The WEA provides education in local communities, seeking to remove barriers to learning and to build skills for self-development and employment to promote citizenship, health and well being. Courses include Arts and Crafts, Literature, IT and Carpentry

- **Contact Details**

01792 467791  
www.swales.wea.org.uk  
www.learningpool.org/about/partners.asp

## Welsh for Adults

- **What can we help you with?**

Welsh for Adults is available in four stages – Years 1, 2, 3 and 4. At each stage the emphasis is on spoken Welsh, and on using the language in the classroom from the very beginning. They also offer a variety of opportunities for students to speak Welsh outside the classroom.

- **Contact Details**

01792 295766

## WISE Ltd

(Welsh Initiative for Supported Employment Ltd)

- **What can we help you with?**

WISE is an employment agency just for adults with a learning disability. We help people to find real jobs and we give them the support and training they need to help them keep their job.

- **Contact Details**

01792 538538  
www.wisewales.org.uk

## Workways

- **What can we help you with?**

Provides support to improve employability skills to complete in the open labour market by providing mentor support, temporary job opportunities, tailored training and job search.

- **Contact Details**

01639 684250  
www.npt.gov.uk/workways

## Huw's Story

*“At the time of enrolling my confidence and self esteem was at an all time low.....  
now, my confidence and self-esteem has improved”*

*“I was recommended to go to DOVE by the Powys Mental Health Team. Going to the DOVE Workshop for the first time was a nerve wracking experience for me, but when I enrolled, I found the staff and tutor very helpful and friendly. Having been at the DOVE for sometime now, my confidence and self-esteem has improved. The Return to Learn classes (maths and English) have made a difference to me personally, the experience has given a purpose in life, which I find motivating. I would recommend anyone to enrol and enjoy and share this motivating learning experience with me.”*