



Neath Port Talbot County Borough Council **Clean Air Charter**

We are determined to bring and maintain all areas of the County Borough within the national standards for air quality.

Air pollution includes grit, dust, steam, gases, dark smoke, odour and fumes from domestic, industrial and commercial premises, agricultural land and from traffic.

Neath Port Talbot County Borough Council and its partner agencies are dedicated to provide a high quality, cost effective service that protects and benefits all citizens, residents, businesses and visitors of Neath Port Talbot County Borough.

What the Clean Air Charter means to you:

1. We will respond to:

- Enquiries and requests for advice, information or guidance on air quality
- Complaints relating to domestic, commercial and industrial premises or agricultural land and traffic
- General Public Health issues or nuisances. Examples are fumes, dust and odours and any matter deemed a statutory nuisance
- Instances of air pollution from burning of trade waste, smoke, domestic bonfires, industrial emissions and vehicle fumes where these are deemed a nuisance or thought to contravene regulations.

2. We will improve air quality by:

- Investigating complaints and enquiries from members of the public
- Improving our data gathering techniques through investment in more accurate equipment aimed at improving our knowledge of and response times to issues of air quality
- Continuous monitoring of relevant aspects of air quality at more than 50 sites across the county borough
- Proactive inspection of all authorised industries and permitted processes



- Helping to minimise or reduce air pollution from vehicle exhaust emissions on main routes and residential streets by traffic control measures
- Taking enforcement action vigorously and fairly against companies or persons found to be operating outside of their permitted processes
- Providing up to date air quality monitoring data and results continuously through on our website and through publication of an annual monitoring report
- Keeping a public register of applications and authorisations for all Council regulated statutory processes carried out within the borough
- Commenting on the siting of new factories, buildings or processes on matters relating to air quality
- Maintaining our expertise in all aspects of air quality
- Following our air quality strategy “Airwise”, including reviewing and updating the strategy every five years
- Working to influence others to achieve positive environmental outcomes by changing attitudes and behaviour
- Working with industry to provide advice and expertise on the regulation of industrial and commercial premises and processes to ensure pollution should not occur
- Working together with other agencies, local authorities and private organisations to ensure that county boundaries and/or differing regulatory responsibilities are dealt with in a positive and proactive way to the benefit of the residents, businesses and visitors of Neath Port Talbot
- Entering into collaborative initiatives with private industry and partner agencies aimed at reducing air pollution and dealing with the concerns of the public.

3. Who to contact about Air Quality

- If you are concerned about **domestic nuisance dust and smoke**, then call Neath Port Talbot County Borough Council Environmental Health Team on 01639 686868 or visit our website on www.npt.gov.uk
- If you are concerned about smoke, gases or fumes from **traffic or small industrial processes** e.g. small incinerators, foundries, small power plants, gas producers and oil burners, then call Neath Port Talbot County Borough Council Pollution Control Team on 01639 686868 or visit our website on www.npt.gov.uk



- If you are concerned about **large and complex industrial processes** e.g. large power plants, large incinerators and steelworks then contact the Environment Agency Wales on 0800 807060 or visit their website www.environment-agency.gov.uk/subjects/airquality