

Travel training

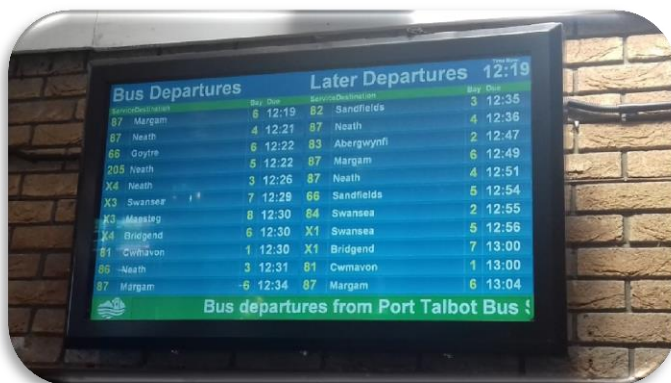
The following case studies describe how our Community Connectors are supporting people to become more independent through travel training

Ian, Community Connector

“One of the sessions I support is travel training. Even though travel training might sound a slow and monotonous activity, over a period of a few months we’ve managed to help people to learn a great deal.

Travel training worked particularly well during the Christmas period and proved to be popular amongst service users. We would ask service users where they’d like to go and if anyone has any Christmas gifts they need to buy for friends and family.

Using their companion bus pass, service users have learned how to present the pass to the driver and if necessary, place the passes on the electronic reader. Some of the service users have started reading the automated travel timetable and help decide which bus we need to travel on.



This might not sound like a big achievement to some people but it offers service users a totally new experience, and is an activity that can be learned and used in other situations.”

Rhiannon, Community Connector

"I support a travel training session where individuals are actively encouraged to plan a route to and from Swansea, and are also encouraged to decide where they would like to go for their lunch.



Positive and potential outcomes include individuals being able to travel independently in the future and to be able to order their own lunch with little or no support. Sessions are going really well with clear signs of people enjoying and gaining confidence.

One service user is now ordering and paying for his own food and drink with very little support. This is a massive development for the service user as the individual was previously reluctant to even order his food, let alone pay for it."

