

Is there evidence of:

- a history of difficulties or confusion with taking their medicines?
- family/staff concerns regarding their ability to self administer?
- confusion or significant short term memory difficulties
- a chaotic approach to medicines such as lots of old medicines strewn around
- Significant visual impairment

YES

Can family take responsibility for administering meds?

YES

Family administer/assist

YES

NO

LEVEL C

Requires MAR chart and lidded box (Refer direct to community pharmacist for MAR)

Locked box to be provided if service user likely to tamper

Agree who will take responsibility for ordering repeats

Consider

Refer to MMN if the Service User:

- takes warfarin
- is visually impaired
- has potential for increased independence
- or you have any concerns not addressed here.

NO

Does the service user:

- need a simple reminder
- and/or have difficulty accessing their medicines due to dexterity and/or mobility problems?

YES

Can family take responsibility for administering meds?

NO

LEVEL B

Carer assists under directions of service user from original packets or dosette box

Red NPT Medication Record Book

Consider

Refer to MMN if:

- you think they may benefit from assessment for provision of medicines aids to increase independence
- or you have any concerns not addressed here

NO

LEVEL A

Able to self administer from original packets or dosette box

**Quick Reference Guide:
Levels of support with medicines for service users receiving Domiciliary Care
in Neath Port Talbot**

Summary of Levels of Support

Level	Ability of Service User
A	Able to manage medicines independently of home care worker, with or without support from pharmacist or family in administering, obtaining repeat prescriptions or the provision of dosette box.
B	Able to manage medicines with minimal support from home care worker or support from pharmacy. This may take the form of a simple reminder, or assistance to access medicines from packets (including placing in mouth if appropriate) under the directions of and in full view of the service user. The service user retains responsibility for administering their medicines. <i>(NB – support with medicines only available as part of package of personal care)</i>
C	Unable to be responsible for administering medicines due to cognitive or visual impairment. Where no family/informal carers are available to take responsibility for medicines, home care worker administers medicines using a MAR chart and medicines from original packets. <i>(NB – support with medicines only available as part of package of personal care)</i>

For a fuller explanation of the levels of support please refer to the *NPTCBC Medication Policy for Domiciliary Care, Jan 2009*