

Advice in the Community

Appointment only: Neath

- Age Connect, Neath
- MP Office Christina Rees
- Skewen Medical Centre
- Melin Advice Centre
- The Hub, Pontardawe
- Resolven Health Centre

Port Talbot

- Tir Morfa, Port Talbot
- St Pauls Centre, Aberavon
- Routes Project, Caer Las, Port Talbot
- Blaengwynfi Surgery
- Glynorrwg Health Centre
- Cymmer Health Centre
- Cwmavon Surgery

PIP Workshops

Come along to one of our PIP workshops where you will work with a group of other people. Our experienced advisers will take you through the claiming and assessment process and provide you with the tools to complete an effective PIP application form - you can bring someone along with you to help take notes or to support you.



Free, confidential advice. Whoever you are.

We help people overcome their problems and campaign on big issues when their voices need to be heard.

We value diversity, champion equality, and challenge discrimination and harassment.

We're here for everyone.

Citizens Advice Swansea Neath Port Talbot
Charity registration number 518825
Company limited by guarantee registered number 1702827
England Registered office:

2nd floor, (above Nando's)
City Gates
50 A Wind Street
Swansea
SA1 1EE

Authorised and regulated by the financial Conduct authority No 617762

How can Citizens Advice Swansea Neath Port Talbot help?



**Abertawe Castell-Nedd
Port Talbot
Swansea Neath
Port Talbot**

Neath Port Talbot June 2018

Citizens Advice Swansea Neath Port Talbot

How can we help?

Our service is free, confidential and open to everyone in the community. Staff are trained to advise on virtually any issue, including:

- welfare benefits
- money and credit problems
- employment
- consumer rights
- housing
- neighbourhood disputes
- education and healthcare
- immigration and residency queries
- human rights
- family and personal issues.

We arm you with all the facts and possible outcomes of different options. That way you can make the decision that's right for you. If needed, we can also offer practical support such as help with filling forms, writing letters or negotiating with third parties.

'making people's lives easier'



Ways to access help:

- online via citizensadvice.org.uk
- over the telephone
- via email
- face-to-face

What happens when you contact us?

One of our staff members will ask you a few questions about your problem and circumstances and will identify the most appropriate way for us to help you in the timescale you have available. This could be giving you the information you need to solve your problem yourself, or it could be making an appointment to discuss your problem further – in person, by phone or by email. Sometimes we might direct you to a different organisation that is better placed to help.

Our contact details

City Gates
Wind Street
Swansea
SA1 1EE

Local Advice line: 0300 3309 082

Adviceline Cymru: 03444 77 20 20

Email: info@citizensadvisesnpt.org.uk

Website: www.citizensadvisesnpt.org.uk

Walk in face-to-face sessions

Monday	9am – 12pm
Tuesday	9am – 12pm
Wednesday	9am – 12pm
Thursday	9am – 12pm
Friday	9am – 12pm

Telephone advice times

Monday	9am – 3pm
Tuesday	9am – 3pm
Wednesday	9am – 12pm
Thursday	9am – 3pm
Friday	9am – 3pm

